

TECHNICAL SERVICE BULLETIN

22-003



Date Issued: Dec 15, 2025

Subject: LGC Clinical Diagnostics VALIDATE® and AccuTrak™ Shipping Protocol

Explanation: LGC Clinical Diagnostics VALIDATE® and AccuTrak™ products are shipped with frozen gel packs and indicated with “Cool Arrival” on the packing slip. The items may arrive thawed when received at your facility. Thawing of the product during shipment will not adversely impact product performance. Once the product arrives at your facility, immediately store frozen or refrigerated as directed by the temperature range on the VALIDATE® or AccuTrak™ kits.

Refrigerated and frozen products that can be shipped on frozen gel packs can be shipped in the same shipping container. This shipping method has been validated and will not adversely affect any product stability.

The following VALIDATE® products should arrive at your facility frozen: ACTH, Body Fluids 2, Fertility 4, Fibrinogen, Heparin, PTH, and SARS-CoV-2 IgG. The following AccuTrak™ products should arrive at your facility frozen: sFlt-1. Store the kit(s) immediately at the recommended storage temperature located on the VALIDATE® or AccuTrak™ box as these kits cannot be thawed until ready to test.

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