

TECHNICAL SERVICE BULLETIN

#08-003



Date Issued: May 9, 2008

Product:

VALIDATE[®] Product	REF	LOT
Chem 10	110	10AA04908

Subject: Lot 10AA04908 Alkaline Phosphatase Linearity

Explanation:

Ongoing Quality Assurance testing has led us to discover that Alkaline Phosphatase may have a non-linear response on Chem 10 Lot number 10AA04908. If you have tested Alkaline Phosphatase on this lot and noted non-linear performance, we will replace this kit at no charge. **Alkaline Phosphatase was the only analyte in Chem 10 Lot number 10AA04908 to demonstrate this non-linear response.**

Necessary Actions:

- Complete and return the attached fax back form so that we know this information was read and understood. Once the fax back form has been received, we will ship the new lot number of Chem 10.
- Please share this information with the appropriate members of your department.
- Contact our Customer Support Department if you have any questions regarding this matter.

Contact Information:

Customer Support Department
Maine Standards Company
765 Roosevelt Trail
Windham, ME 04062
Phone: 1-800-377-9684
Fax: 1-207-892-2266
E-mail: Info@mainestandards.com

May 2008

FAX BACK RESPONSE FORM

Please return this form by fax or mail to:
Maine Standards Company
Attn: Technical Support
765 Roosevelt Trail
Windham, ME 04062

Fax number: (207) 892-2266

RE: Technical Service Bulletin TSB #2008-003

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Complete the appropriate section(s) below:

I have received and understand TSB 2008-003 regarding Alkaline Phosphatase linearity for Chem 10 Lot number 10AA04908.

I am ready to receive shipment of a replacement lot of Chem 10.

or

I do not use / have Chem 10 Lot 10AA04908.

I do not test Alkaline Phosphatase.

Your Facility: _____

Your Name (Print): _____

Your Job Title: _____

Your Telephone Number: _____

Your Signature: _____

Date: _____